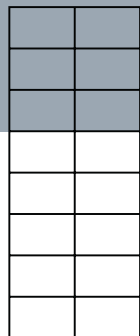


Wall & Water.

Warranty conditions.



This document apply to all BerryAlloc Wall & Water.

- This limited warranty is only applicable to the first installation by the original customer. The limited warranty is not transferrable.
- This warranty starts on the original date on which the customer, mentioned on the purchase invoice, has bought the floor.
- The limited warranty is applicable to all BerryAlloc Wall & Water to the extent that they are purchased after the edition date of this document.

BerryAlloc Wall & Water are guaranteed for a fixed number of years, under normal use conditions, starting on the invoice date:

product	residential areas	commercial areas
Wall & Water	Lifetime ⁽¹⁾	10 years ⁽²⁾

- 1) Lifetime: The value of the product is not reduced within the first 5 years. In the next 15 years the value of the product will depreciate with 5 % every year. After 20 years the product will remain at a 25 % value level compared with the purchase price.
- 2) The value of the product is not reduced within the first 3 years. After 3 years the value of the product will depreciate with a defined percentage each year (percentage depending on remaining warranty period).

The services presented in this warranty document do not prolong the warranty nor do they start a new warranty period.

This warranty covers defects in materials and/or workmanship relating to:

Fade resistance

BerryAlloc Wall & Water will resist fading from exposure to indirect sunlight or normal artificial light.

Stain resistance

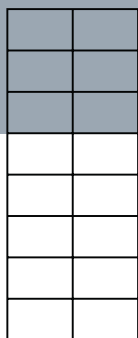
BerryAlloc Wall & Water will resist stains on the decorative surface. For further information see Care & Maintenance instructions of BerryAlloc.

Lock function (strength)

Perfect installation – The BerryAlloc Wall & Water panels align perfectly after the first panel has been installed in level position.

Water resistance

The BerryAlloc Wall & Water will resist water spray under normal use conditions described in the installation instructions and/or care & maintenance instructions of BerryAlloc.



Wall & Water. Warranty conditions.



provided that:

- The wall panels were checked for visible damages or defects prior to the installation. Wall panels with visible damages or defects are NOT to be installed. Wall panels with damages or defects that have been installed will not be accepted as claim under warranty.
- The product was installed in areas that correspond with its intended use.
- The product is installed and used indoors in a climate of 18-25 °C with corresponding relative humidity of 30-85 % RH.
- The product was installed in accordance with the installation instructions of BerryAlloc using recommended BerryAlloc accessories. If you cannot find the installation instructions, or if you need a more detailed explanation, you should request them from the distributor / manufacturer, or download from www.berryalloc.com.
- The product is maintained in accordance with the care & maintenance instructions of BerryAlloc.
- The product has not been treated in any way after installation (e.g. polished).

The product warranty does not cover damage to the product caused by:

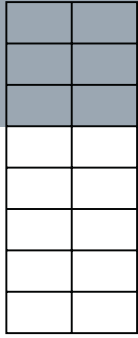
- Transport, storage and handling.
- Improper installation.
- Accidents, product misuse or product abuse, such as
 - cracks, blows and cuts caused by hard objects
 - scratches and finish damages caused by sharp objects or other abrasive materials regardless of whether these are caused by a contractor, service company or the end user.
- Wear and tear (aging), i.e. scratches, friction marks and similar marks in the surface.
- Improper maintenance or use of unsuitable cleaning agents (proper procedures are found in care & maintenance instructions of BerryAlloc).
- Strong chemicals (with corrosive substances).

N.B.: Differences in gloss which only can be seen at specific angles and in grazing light is not a valid cause of claim.

What to do in case of an unlikely defect?

You should contact your dealer within 2 weeks of the date upon which the defect first became known. Documents that should be submitted to BerryAlloc when reporting the claim are a filled out claim form (can be obtained by mailing aftersales@berryalloc.com) accompanied by a copy of the original invoice. BerryAlloc has the right to inspect the floor and the way it was installed, on the spot.

If a product problem covered by the warranty is acknowledged by BerryAlloc, the manufacturer will issue a credit note for replacement of the defective wall panels in the same design (or equivalent when not available). The product warranty does not cover any labour cost associated with replacement of damaged material covered by the warranty. This warranty does not cover any consequential or special incidental charges, damages or losses.



Wall & Water.

Warranty conditions.



This warranty grants you specific legal rights, which may vary from country to country. Some countries do not allow the exclusion or limitation of implied warranties or incidental, consequential, emotional distress or punitive damages and in such event, the exclusions and limitations set forth above shall be construed and enforced to the fullest extent possible by the laws of any such state. Accordingly, some of the above limitations may not apply to you.

This limited warranty is granted by BerryAlloc NV, having its registered office at Industrielaan 100, 8930 Menen, subscribed in the register of legal entities of Gent (division Kortrijk) under business registration number 0463.120.461.